



FAMILY CARE
of the Fox Cities, S.C.

SCHEDULING AND CHARGING FOR APPOINTMENT VISITS

TYPES

Wellness --screening for or counselling on health related issues which are not causing symptoms

Treatment or Management --monitoring, evaluating, or treating one or more new or old health conditions

Procedures--surgeries, injections or other treatments of previously evaluated conditions

Our goal is to try to make physician visits as accessible and convenient for you as possible.

Multiple Health Problems Visits -- The current charging system for insurance allows for adjustments to the number and complexities of health problems and their treatments. Limitations are based on having enough time allowed for the appointment as scheduled. Additional time for emergent and urgent conditions are allowed while trying to be fair to other patients. Arriving early for an appointment allows for time for paperwork and being roomed. Telling the rooming person or the physician early in the visit about having multiple important concerns is helpful. It may be necessary to schedule more time at a later date to address multiple issues.

Wellness Visits Many patients also present with on-going health conditions, like high blood pressure or diabetes, which may need to be addressed. This is especially true for Medicare wellness visits. Per insurance recommendations and federal guidelines, this is addressed by billing for the wellness visit (which many insurers promote as “free” or no copay) and billing for an appropriate office visit code for the time and complexity needed for the health conditions. This portion may have a copay or deductible, depending on your insurance.

Procedures -- limit to 1 larger procedure or 2 simpler procedures per visit. This is a policy under Medicare and is strongly encouraged by other insurers. Most larger procedures are usually done on a day separate from the initial appointment so that a plan is made to accommodate the time and special exam room necessary. Procedures are not normally done on the same day as a wellness visit or pre-operation clearance exam.